



## The Individual Provider - Job at a Glance

In Washington State, nearly individual providers (workers) provide personal assistance services in the home environment to people receiving Medicaid. The role of the individual provider is a crucial one, because in many instances, quality of life diminishes without the help of an individual provider. Personal assistance services help individuals live and work within their own communities.

### Who Needs Individual Providers?

- Employers are men and women, young or elderly
- People who need support to take care of their daily living needs because of diseases, a disabling condition, or who have complications related to aging.

### What does an Individual Provider do?

- Provide personal care, assisting with bathing, feeding, toileting, transferring, walking, etc
- Provide light housekeeping and cooking
- Provide companionship and emotional support

### Where does an Individual Provider Work?

- Individual private homes providing support and assistance.
- Individual providers may work for more than one consumer.

### What are the Qualifications of an Individual Provider?

- 18 years of age or older
- Successfully pass a criminal history background check
- Good physical and emotional condition
- Genuine desire to help others
- Ability to communicate well with all different types of people
- Dependability and promptness

### What are the Wages and Benefit?

- Wages and benefits are negotiated between the State of Washington and SEIU 775, the elected representative of individual providers.
- Workers compensation insurance is available if injured on the job.
- For additional wage and benefit information or for a copy of the SEIU 775 collective bargaining agreement for individual providers contact SEIU 775 at 1-866-371-3200 or <http://seiu775.org/>.

**For more information about the Home Care Referral Registry**

**800.970.5456**

**[www.hcrr.wa.gov](http://www.hcrr.wa.gov)**